

WAVE.BAND E911 Notice for WAVE.BAND VoIP Phone Service

FCC rules require that IP-based phone providers remind you about these important 911 facts: WAVE.BAND needs a correct service address to deliver your proper location information to E911. If you move phone equipment to a different address, call WAVE.BAND at 1-888-975-4085. WAVE.BAND VoIP Phones uses the electrical power in your business. You may not be able to make 911 calls if there is a power outage, network or other technical problems, or if your WAVE.BAND Phone service is terminated or suspended. If you lose power, your telephony modem comes equipped with a battery back-up. Call WAVE.BAND at 1-888-975-4085 if you have questions about your battery back-up or compatibility with emergency alert systems that use a phone line.